

P. O. BOX 2128 • 7110 HWY. 287 EAST TELEPHONE 940-886-2217 FAX 940-886-2025 VERNON, TEXAS 76385-2128

Received & Inspected

REDACTED- FOR PUBLIC INSPECTION

June 26, 2014

JUN 30 2014

VIA OVERNIGHT DELIVERY

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, S.W. Washington, DC 20554 FCC Mail Room

RE:

Confidential Financial Information Subject to Protective Order in WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208, Before the Federal Communications Commission

Dear Ms. Dortch:

Santa Rosa Telephone Cooperative, Inc. a privately-held rate of return carrier receiving high cost support, has electronically submitted FCC Form 481 to the Commission with redacted financial data, in compliance with 47 C.F.R. §§ 54.313 and 54.422

As specified in the Protective Order issued on November 16, 2012 by the Commission, two copies of the redacted confidential information are being filed simultaneously with the non-redacted confidential information. The redacted information for this filing and each page of the file where confidential information has been omitted is marked "REDACTED - FOR PUBLIC INSPECTION"

Please feel free to contact me with any questions regarding this particular matter.

Sincerely,

Jason Tole, Assistant GM/CFO

Santa Rosa Telephone Cooperative, Inc.

Enclosures

.cc Mr. Charles Tyler, FCC Telecommunications Access Policy Division

Ms. Naomie Hudgins, Public Utility Commission

No. of Copies rec'd___ List ABCDE

<3005>

CC For	m 481 - Carrier Annual Reporting Data Collection Form			MB Control No. 3060-0		
				MA SOTA	Receiv	ved & inspec
	Study Area Code	442141				
015>	Study Area Name	SANTA ROSA TEL COO	OP		.111	N 3 0 201
020>	Program Year	2015				N 3 0 2014
030>	Contact Name: Person USAC should contact with questions about this data	Jason Tole				Mail Roor
035>	Contact Telephone Number: Number of the person identified in data line <030	9408862014 ext.		HANNE TO THE RESIDENCE OF THE PARTY OF THE P		
:039>	Contact Email Address: Email of the person identified in data line <030>	jason.tole@srcacce	ess.net		1.5.1.1	
NNUA	L REPORTING FOR ALL CARRIERS				54.313 Completion Required	54.422 Completion Required
L00>	Service Quality Improvement Reporting		(complete attached works	heet)	(check box wh	en complete)
200>	Outage Reporting (voice)		(complete attoched works)	heet)	1	1
210>		no outages to report	•	Г	/	THE STATE OF
300>	Unfulfilled Service Requests (voice)			ו. ז		311111
310>	Detail on Attempts (voice)					WILL
				(attach descriptive doc	cument)	
320>	Unfulfilled Service Requests (broadband)					WIIII.
220.	Detail on Attempts (broadband)			1 1		ALLIN'
330>	Detail on Attempts (proadband)			(attach descriptive de		******
400>	Number of Complaints per 1,000 customers (voice	e)		_		
410>	Fixed 0.0				_	/
420>	Mobile 0.0	0 - 0				
430> 440>	Number of Complaints per 1,000 customers (broa	dband)				
450>	Mobile 0.0					
500>	Service Quality Standards & Consumer Protection	Rules Compliance	(check to indicate certification	ation)	A STATE OF THE STA	
	442141TX510.pdf				£(
510>			(attached descriptive d	ocument)	✓	1
600>	Functionality in Emergency Situations	801/2-11 ¹⁴	(check to indicate certificate	ation)	—	
	442141TX610.pdf					
			(attached descriptive docu	iment)	✓	✓
610>						
700>	Company Price Offerings (voice)		(complete attached works	sheet)		VIIII.
710>	Company Price Offerings (broadband)		(complete attached works	sheetj		
<008	Operating Companies and Affiliates		(complete attached works	sheet)		/
	Tribal Land Offerings (Y/N)?	3.6	(if yes, complete attached works	sheet)		
1000>	Voice Services Rate Comparability 442141TX1010.pdf		(check to indicate certific	ation))	
			Page Anna Anna Anna	7.00K		
1010>	(90)		(attach descriptive docur	ment)		
1100>	Terrestrial Backhaul (Y/N)?		(if not, check to indicate certific	cation)	1	
1110>			(complete attached work	sheet)		111111
1200>	Terms and Condition for Lifeline Customers		(complete attached work	sheet)		/
	Price Cap Carriers, Proceed to Price Cap Additiona			oceanin encolorent att at satisfici	NAMES OF THE PARTY OF THE	
000>	Including Rate-of-Return Carriers affiliated with I	Price Cap Local Exchang	ge Carriers {check to Indicate certificate	ation		TITLE.
005>			(complete attached works			
	Rate of Return Carriers, Proceed to ROR Additiona	al Documentation Wor		S	Miles and the same of the same	- Mar (Mar (Mar) Mar (M
nns	택 (2000년(11년(11년(11년)))		1-		/	18883

(complete attached worksheet)

	ervice Quality Improvement Reporting ellection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	442141	
<015>	Study Area Name	SANTA ROSA TEL COOP	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Jason Tole	
<035>	Contact Telephone Number - Number of person identified in data line <030>	9408862014 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.tole@srcaccess.net	
<110>	Has your company received its ETC certification from the FCC?	(yes / no) O O	
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes/no) O	
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.	442141TX112.pdf ompany is a	
	Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	ne	Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets		
<114>	Report how much universal service (USF) support was received		
<115>	How (USF) was used to improve service quality		
<116>	How (USF)was used to improve service coverage		
<117>	How (USF) was used to improve service capacity		
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.		

(200) Service Outage Reporting (Voice) Data Collection Form

<220>

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	442141
<015>	Study Area Name	SANTA ROSA TEL COOP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jason Tole
<035>	Contact Telephone Number - Number of person identified in data line <030>	9408862014 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.tole9srcaccess.net

<9>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
								-			
	-							-			
							solution and the second	4			
					<u> </u>			+			

	ce Offerings including Voice Rate Data lection Form	OM	Form 481 B Control No. 3060-0986/OMB Control No. 3060-0819 2013
<010>	Study Area Code	442141	
<015>	Study Area Name	SANTA ROSA TEL COOP	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Jason Tole	
<035>	Contact Telephone Number - Number of person identified in data line <030>	9408862014 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.tole#srcaccess.net	
<701>	Residential Local Service Charge Effective Date 1/1/2014		
<702>	Single State-wide Residential Local Service Charge		

<703>

State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fed

								-
			MP					
				See a	tached worksheet			

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	442141
<015>	Study Area Name	SANTA ROSA TEL COOP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jason Tole
<035>	Contact Telephone Number - Number of person identified in data line <030>	9408862014 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.tole#srcaccess.net

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (selec
			ļ					
			See attac worksheet -					

1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	erating Companies lection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	442141		
<015>	Study Area Name	SANTA ROSA TE	L COOP	
<020>	Program Year	2015		
<030>	Contact Name - Person USAC should contact regarding this data	Jason Tole		
<035>	Contact Telephone Number - Number of person identified in data line <030>	9408862014 ex	it.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.tole#si	ccaccess.net	The state of the s
<810>	Reporting Carrier Santa Rosa Telephone Cooperative, Inc.			
<811>	Holding Company			
<812>	Operating Company			
<813>	<a1></a1>		<a2></a2>	2 <a3></a3>
	Affiliates		SAC	Doing Business As Company or Brand Designation
9		See atta	ched worksh	eet
3				
8				
3				
9				
9				
9				
5				
5				

	bal Lands Reporting lection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. July 2013	. 3060-0819
<010>	Study Area Code		442141		
<015>	Study Area Name		SANTA ROSA TEL COOP		
<020>	Program Year		2015		
<030>	Contact Name - Person USAC should contact regarding this data		Jason Tole		
<035>	Contact Telephone Number - Number of person identified in data line <		9408862014 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <	:030>	jason.tole@srcaccess.net	The second secon	
<910>	Tribal Land(s) on which ETC Serves				
<920>	Tribal Government Engagement Obligation		Name of Attach	ed Document	
to confidences	company serves Tribal lands, please select (Yes,No, NA) for each these boxes rm the status described on the attached document(s), on line 920, trates coordination with the Tribal government pursuant to 3(a)(9) includes:	Sele (Yes,	No,		
<921> <922> <923>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning;	777			
	Marketing services in a culturally sensitive manner;	-			
<924>	Compliance with Rights of way processes	-	_		
<925>	Compliance with Land Use permitting requirements				
<926>	Compliance with Facilities Siting rules				
<927>	Compliance with Environmental Review processes				
<928>	Compliance with Cultural Preservation review processes				
<929>	Compliance with Tribal Business and Licensing requirements.				

<010> Study Area Code <015> Study Area Name <020> Program Year <030> Contact Name - Person USAC should contact regarding this data <035> Contact Telephone Number - Number of person identified in data line <030> <039> Contact Email Address - Email Address of person identified in data line <030> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	And the second second second	Terrestrial Backhaul Reporting ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<020> Program Year <030> Contact Name - Person USAC should contact regarding this data <035> Contact Telephone Number - Number of person identified in data line <030> <039> Contact Email Address - Email Address of person identified in data line <030> jason.tole#srcaccess.net Please check this box to confirm no terrestrial backhaul <1120> options exist within the supported area pursuant to § 54.313(G) Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps	<010>	Study Area Code	442141	
Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Please check this box to confirm no terrestrial backhaul Options exist within the supported area pursuant to § 54.313(G) Please check this box to confirm the reporting carrier offers Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps	<015>	Study Area Name	SANTA ROSA TEL COOP	
Contact Telephone Number - Number of person identified in data line <030> 9408862014 ext. Contact Email Address - Email Address of person identified in data line <030> jason. tole#srcaccess.net Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps	<020>	Program Year	2015	
Contact Email Address - Email Address of person identified in data line <030> jason.tole@srcaccess.net Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps	<030>	Contact Name - Person USAC should contact regarding this data	Jason Tole	
Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps	<035>	Contact Telephone Number - Number of person identified in data line <030>	9408862014 ext.	
<1120> options exist within the supported area pursuant to § 54.313(G) Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps	<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.tole@srcaccess.net	
<1130> broadband service of at least 1 Mbps downstream and 256 kbps	<1120>			
	<1130>	broadband service of at least 1 Mbps downstream and 256 kbps		

Lifeline	erms and Condition for Lifeline Customers ection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		442141	
<015>	Study Area Name		SANTA ROSA TEL COOP	
<020>	Program Year		2015	
<030>	Contact Name - Person USAC should contact regarding this data		Jason Tole	
<035>	Contact Telephone Number - Number of person identified in data lin	ne <030>	9408862014 ext.	
<039>	Contact Email Address - Email Address of person identified in data li	ne <030	jason.tole@srcaccess.net	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		442141TX1210.pdf	Name of Attached Document
<1220>	Link to Public Website	нттр		
or the we	heck these boxes below to confirm that the attached document(s), on line 1: bsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:			
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	1		
<1222>	Details on the number of minutes provided as part of the plan,	1		
<1223>	Additional charges for toll calls, and rates for each such plan.	7		

Data Col	rice Cap Carrier Additional Documentation lection Form Rate-of-Return Carriers offiliated with Price Cap Local Exchange Corriers		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	442141	
<015>	Study Area Name	SANTA ROSA TEL COOP	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Jason Tole	
<035>	Contact Telephone Number - Number of person identified in data line <030>	9408862014 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.tole@srcaccess.net	Wallet and the second s
CHECK ti	support as set forth in 47 CFR § 54.313(b),(c),(d),(d	ica Phase I support, frozen High Cost support, Hig	gh Cost support to offset access charge reductions, and Connect America Phase II he documents attached below is accurate.
	Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))		
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))		
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		(access)
<2012>	2013 Frozen Support Certification		
<2013>	2014 Frozen Support Certification		
<2014>	2015 Frozen Support Certification		
<2015>	2016 and future Frozen Support Certification		
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))		
<2016>	Certification Support Used to Build Broadband		
	Connect America Phase II Reporting (47 CFR § 54.313(e))		
<2017>	3rd year Broadband Service Certification		
<2018>	5th year Broadband Service Certification		
<2019>	Interim Progress Certification		
<2020>	Please check the box to confirm that the attached document(s), on pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support addresses of community anchor institutions to which began providing preceding calendar year.	ine 2021, contains the required information shall provide the number, names, and ng access to broadband service in the	
<2021>	Interim Progress Community Anchor Institutions	Name of A	ttached Document Listing Required Information

	ite Of Return Carrier Additional Documentation ection Form		FCC Form 481 OMB Control No. 3060-0985/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	442141	
<015>	Study Area Name	SANTA ROSA TEL COOP	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Jason Tole	
<035>	Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>	9408862014 ext. iason.tole@srcaccess.net	
CHECK t	he boxes below to note compliance on its five year service quality plan (pursuan		g compliance with the financial reporting requirements set forth in
(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i))		
		Name of Attached Document Listing Required Inform	nation
(3011)	Please check this box to confirm that the attached document(s), on line 3 § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addreproviding access to broadband service in the preceding calendar year.	012 contains the required information pursuant to esses of community anchor institutions to which began	
(3012)	Community Anchor Institutions {47 CFR § 54.313{f}(1)(ii)}		
(3014)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313{f}(2)} If yes, does your company file the RUS annual report	Name of Attached Document Listing Required Information (Yes/No) (Yes/No)	38
Please	check these boxes to confirm that the attached document(s), on line 3017	contains the required information pursuant to § 54.313(f)	(2) compliance requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for		
(2016)	Telecommunications Borrowers) Document(s) for Balance Sheet, Income Statement and Statement of Ca-	ch Flours	
(2020)	boomishing) for balance drieds, income diatement and diatement of Ca.	442141TX3017.pdf	
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	442241183017. put	и
		Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, Is your company audited?	(Yes/No)	$\cap \cap$
Isosof		,,,,,,,,,	
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a fo	ormat comparable to RUS Operating Report for Telecommunication	ons
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	ash Flows	
September 1997			
(3021)	Management letter issued by the independent certified public accountant that If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2),	performed the company's financial audit.	
(3022)	contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a		
	format comparable to RUS Operating Report for Telecommunications		
120221	Borrowers, Underlying information subjected to a review by an independent certified		
(3023)	public accountant		
(3024) (3025)	Underlying information subjected to an officer certification. Document(s) for Balance Sheet, Income Statement and Statement of Ca	ish Flows	
		N	

Certification - Reporting Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060- 0819 July 2013
<010>	Study Area Code	442141
<015>	Study Area Name	SANTA ROSA TEL COOP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jason Tole
<035>	Contact Telephone Number - Number of person identified in data line <030>	9408862014 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.tole@srcaccess.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

I certify that I am an officer of the reporting carrier; my responsibilities recipients; and, to the best of my knowledge, the information reported	include ensuring the accuracy of the annual reporting requirements for universal service support on this form and in any attachments is accurate.
Name of Reporting Carrier: SANTA ROSA TEL COOP	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/25/2014
Printed name of Authorized Officer: Jason Tole	
Title or position of Authorized Officer: Assistant GM/CFO	
Telephone number of Authorized Officer: 9408862014 ext.	
Study Area Code of Reporting Carrier: 442141	Filing Due Date for this form: 07/01/2014



Project Description

Area Estimated
Served/Wire Estimated Start Completion
center Date Date

Estimated
Population Esti
Served

Estimated Capital Costs

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Voice Network Upgrades : 2016		34,51			
	744		Estimated	Estimated	
Project Description	Served/Wire	Estimated	Completion	Population	Estimated Capital
, and a constitution	center	Start Date	Date	Served	Costs

Voice Network Upgrades : 2017						
Project Description	*	Area Served/Wire center	Estimated Start Date	Estimated Completion Date	Estimated Population Served	Estimated Capital Costs

-Voice Network Upgrades : 2018					
Project Description	Area Served/Wire center	Estimated Start Date	Estimated Completion Date	Estimated Population Served	Estimated Capital Costs

Voice Network Upgrades 2019							
Project Description		Area Served/Wire center	Estimated Start Date	Estimated Completion Date	Estimated Population Served	Estimated Capital Costs	

Broadband Upgrades : 2015

Area Estimated Estimated

Served/Wire Estimated Completion Population Estimated Capital

Project Description Center Start Date Date Served Costs

Broadband Upgrades : 2016 1 4 11						
Project Description	Area Served/Wire center	Estimated Start Date	Estimated Completion Date	Estimated Population Served	Estimated Capital Costs	

Broadband Upgrades : 2017					
360	Area		Estimated	Estimated	
Project Description	Served/Wire center	Estimated Start Date	Completion Date	Population Served	Estimated Capital Costs

Broadband Upgrades : 2018					ation and the second se
	Area		Estimated	Estimated	
	Served/Wire	Estimated	Completion	Population	Estimated Capital
Project Description	center	Start Date	Date	Served	Costs

Broadband Upgrades: 2019				10 m	
	Area		Estimated	Estimated	
**	Served/Wire	Estimated	Completion	Population	Estimated Capital
Project Description	center	Start Date	Date	Served	Costs

ंगिविक्तासारमञ्जल् । व्यवसारीक क्रामीके	rasgan(ग्रिस्ट्वेड) हरू	मिन् दर्भे नारत्यात <u>ा</u>	ija 2000 (tirang	ন ই টা প্ৰদেশ বিশ্ব	allinell svodes	diprojectswil
	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018	FY 2019
2110 Land & General Support			,			+
2210 Central Office Switching	1					
2230 Central Office Transmission	1					
2410 Cable & Wire Facilities	1					
Total Capital Expenditures	1					

and a supporty majer state the operate nothing slow three seconds for 2004 through 2009 related the above identified majers will be a

	FY 2014	FY 2015	FY 2016	FY 2017	FY2018	FY 2019
Plant Specific						
Plant Nonspecific	7					
Depreciation	7					
Customer Operations	1					
Corporate Operations	7					
Total Operating Expenses	7					

Pursuant to 47 C.F.R. § 54.313(a)(5) and or 47 C.F.R. § 54.422(b)(3) Santa Rosa Telephone Cooperative, Inc. is in compliance with appropriate FCC Service Quality Standards and Consumer Protection Rules. Santa Rosa Telephone Cooperative, Inc. provides CPNI training to all of its new employees and in addition trains all of its existing employees on an annual basis. Santa Rosa Telephone Cooperative, Inc. also conducts subscriber outreach regarding CPNI by periodically placing CPNI explanation messages into subscriber's bills and also has signage in its business office regarding CPNI rules and regulations. In addition Santa Rosa Telephone Cooperative, Inc. trains staff on Red Flag issues on an annual basis. All company employees are required to sign and acknowledge that they have completed CPNI and Red Flag training and understand obligations to adherence of applicable rules.

Functionality in Emergency Situations:

Pursuant to 47 C.F.R. & 54.313(a)(6) and 47 C.F.R. & 54.22(b)(4) as set forth in 47 C.F.R. 54.202(a)(2). Santa Rosa Telephone Cooperative, Inc. meets the requirements to remain functional in emergency situations and has the following capabilities: Back-up power is provided to Santa Rosa Telephone Cooperative, Inc. by use of a fixed generator and batteries that provide it with 6 hours of emergency power. In addition, Santa Rosa Telephone Cooperative, Inc. field electronics have 6 hours of back-up power by use of mobile generators and batteries. Santa Rosa Telephone Cooperative, Inc. also has SONET/DWDM/ATM technology deployed in its core of fiber optic network that is a self-healing and will automatically reroute traffic should a fiber cut occur. In addition Santa Rosa Telephone Cooperative, Inc. has connectivity to the neighboring exchanges of 432141 and 449006 to exchange traffic and also 442141 is the LATA Tandem which further provides capabilities of handling traffic. Lastly, Santa Rosa Telephone Cooperative, Inc. is prepared and capable of managing traffic spikes resulting from emergency situations and has developed procedures for employees to follow during emergency situations.

(700)	Price	Offerings	Including	Voice	Rate	Data
Data	Collec	tion Forn	1			

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	442141
<015>	Study Area Name	SANTA ROSA TEL COOP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jason Tole
<035>	Contact Telephone Number - Number of person identified in data line <030>	9408862014 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	iason tole#srcaccess net

<701> Residential Local Service Charge Effective Date <702> Single State-wide Residential Local Service Charge 1/1/2014

<703>

Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
Charlie		FR	12.15	0.0	0.52	1.85	14.52
Goodlett		FR	11.05	0.0	0.54	3.5	15.09
Lake Kemp		FR	11.05	0.0	0.54	3.5	15.09
Thalia		FR	11.05	0.0	0.54	3.5	15.09
Cee Vee		FR	14.0	0.0	0.52	0.0	14.52
Crowell		FR	14.0	0.0	0.52	0.0	14.52
Kirkland		FR	14.0	0.0	0.52	0.0	14.52
Medicine Mound		FR	14.0	0.0	0.52	0.0	14.52
Odell		FR	14.0	0.0	0.52	0.0	14.52
Oklaunion		FR	14.0	0.0	0.52	0.0	14.52
Truscott		FR	14.0	0.0	0.52	0.0	14.52
	Charlie Goodlett Lake Kemp Thalia Cee Vee Crowell Kirkland Medicine Mound Odell Oklaunion	Charlie Goodlett Lake Kemp Thalia Cee Vee Crowell Kirkland Medicine Mound Odell Oklaunion	Charlie FR Goodlett FR Lake Kemp FR Thalia FR Cee Vee FR Crowell FR Kirkland FR Odell FR Oklaunion FR	Exchange (ILEC) SAC (CETC) Rate Type Service Rate Charlie FR 12.15 Goodlett FR 11.05 Lake Kemp FR 11.05 Thalia FR 14.0 Cee Vee FR 14.0 Crowell FR 14.0 Kirkland FR 14.0 Medicine Mound FR 14.0 Odell FR 14.0 Oklaunion FR 14.0	Exchange (ILEC) SAC (CETC) Rate Type Service Rate State Subscriber Line Charge Charlie FR 12.15 0.0 Goodlett FR 11.05 0.0 Lake Kemp FR 11.05 0.0 Thalia FR 11.05 0.0 Cee Vee FR 14.0 0.0 Crowell FR 14.0 0.0 Kirkland FR 14.0 0.0 Medicine Mound FR 14.0 0.0 Odell FR 14.0 0.0 Oklaunion FR 14.0 0.0	Exchange (ILEC) SAC (CETC) Rate Type Service Rate State Subscriber Line Charge State Universal Service Fee Charlie FR 12.15 0.0 0.52 Goodlett FR 11.05 0.0 0.54 Lake Kemp FR 11.05 0.0 0.54 Thalia FR 11.05 0.0 0.54 Cee Vee FR 14.0 0.0 0.52 Crowell FR 14.0 0.0 0.52 Kirkland FR 14.0 0.0 0.52 Medicine Mound FR 14.0 0.0 0.52 Odell FR 14.0 0.0 0.52 Oklaunion FR 14.0 0.0 0.52	Exchange (ILEC) SAC (CETC) Rate Type Service Rate State Subscriber Line Charge State Universal Service Fee Service Charge Charlie FR 12.15 0.0 0.52 1.85 Goodlett FR 11.05 0.0 0.54 3.5 Lake Kemp FR 11.05 0.0 0.54 3.5 Thalia FR 11.05 0.0 0.54 3.5 Cee Vee FR 14.0 0.0 0.52 0.0 Crowell FR 14.0 0.0 0.52 0.0 Kirkland FR 14.0 0.0 0.52 0.0 Medicine Mound FR 14.0 0.0 0.52 0.0 Odell FR 14.0 0.0 0.52 0.0 Oklaunion FR 14.0 0.0 0.52 0.0

(710)	Broadband	Price (Offering	s
Data	Collection I	orm		

<711>

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	442141
<015>	Study Area Name	SANTA ROSA TEL COOP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jason Tole
<035>	Contact Telephone Number - Number of person identified in data line <030>	9408862014 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.tole*srcaccess.net

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
x	All	50.95	0.0	50.95	6.0	1.0	0.0	Other, No Limit on usage allowance
x	A11	69.95	0.0	69.95	12.0	1.0	0.0	Other, No Limit on usage allowance
х	All	265.7	0.0	165.7	42.4	0.0	0.0	Other, No Limit on usage allowance
		-			-			
		 						4 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
		<u> </u>			 			
					-			

(800) Op	erating Companies	Alfrage Persona		FCC Form 481
BUT SHIP STREET	lection Form			OMB Control No. 3060-0986/OMB Centrol No. 3060-0819 July 2013
<010>	Study Area Code	442141		
<015>	Study Area Name	SANTA ROSA T	EL COOP	
<020>	Program Year	2015		
<030>	Contact Name - Person USAC should contact regarding this data	Jason Tole		
<035>	Contact Telephone Number - Number of person identified in data line <030>	9408862014 ex	ĸt.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.tole∉s	rdaccess.net	
<810>	Reporting Carrier Santa Rosa Telephone Cooperative, Inc.			
<811>	Holding Company			
<812>	Operating Company			
<813>	cal>	Transfer and	<a2></a2>	<a>>
	Affiliates		SAC	Doing Business As Company or Brand Designation
	Santa Rosa Communications, Ltd.			
3				
			-	
1				
1				

Voice Services Comparability Report

Pursuant to 47 C.F.R. § 54.313 (a) (10) Santa Rosa Telephone Cooperative, Inc. is in compliance with the requirement that voice services is no more than two standard deviations above the national average urban rate for voice service of \$46.96 as specified in Public Notice DA 14-384 issued on March 20, 2014. Santa Rosa Telephone Cooperative, Inc. current total local end-user rate¹ in the range of \$14.52-\$15.09 (which includes a local fee in the range of \$11.05-\$14.00, mandated state fees in the range of \$.52-\$.54 and mandatory extended area service charges in the range of \$1.85-\$3.50 where applicable) is not above the standard deviation as specified in the USF/ICC Transformation Order. ²

Local End User Rate as defined in USF/ICC Transformation Order 26 FCC Rcd at 17751, Para. 238

² USF/ICC Transformation Order, 26 FCC Rcd at 17694, Para. 84 (footnote included) "The standard deviation is a measure of dispersion. The sample standard deviation is the square root of the sample variance. The sample variance is calculated as the sum of the squared deviations of the individual observations in the sample of data from the sample average divided by the total number of observations in the sample minus one. In a normal distribution, about 68 percent of the observations lie within one standard deviation above and below the average and about 95 percent of the observations lie within two standard deviations above and below the average."

Santa Rosa Telephone Cooperative, Inc. Terms and Conditions of Service

 Vernon Office
 Seymour Office
 Haskell Office

 1-888-886-2217
 1-877-889-1125
 1-888-863-1125

 M-F 8:30-5:00
 M-F 8:00-5:00
 M-F 8:00-5:00

Customer Rights Information

You have been provided with a telephone directory that includes Customer Rights information and other important telephone information. Every six months you will receive a bill insert directing you to that information.

Lifeline and Tel-Assistance Services

Special reduced rates are available to some customers that qualify based on limited income and or disability. Please call our office for more information.

Descriptions of Services and Charges

Descriptions of the service to which you have subscribed will be presented to you. You have also been provided with a list of the monthly charges for each service to which you have subscribed, and have been informed of the lowest-priced alternative plans available.

The installation fees are one-time non-recurring charges that are not refundable. You will not be required to pay a deposit if a letter of credit from your previous company is provided; or if you are an applicant who is sixty-five (65) years of age or older. If a deposit is required it will be returned with interest after 12 months of paying your telephone bill on time for residential service and 24 months for business service. Any construction charges applicable to your service have been explained to you.

Your membership entitles you to accrue capital credits with the Cooperative, but the Cooperative must make a profit before capital credits are allocated.

Other Charges

Your first bill may also include a prorated amount for the first month of service. Surcharges and taxes on your bill are also assessed each month as a percent of revenue and remitted to the appropriate agency or authority. The Cooperative will charge \$25 for each returned check. If service is disconnected for non-payment a minimum service restoration charge will apply to have service restored.

Billing Cycle

Charges for local service are billed one month in advance. Long distance charges are usually billed one-half to one and one-half months after calls have been made. Your bill is mailed by the 1st of every month, and is due upon arrival. Your payment is considered past due if not paid by the 1st day after issuance.

Cancellation Policy

If service is canceled after the service is installed you will be responsible for the non-recurring installation charges, which will not be refunded.

Contracts and Right of Cancellation

If your service requires a term contract, the minimum contract service terms have been provided to you. Also, if the term of the contract is longer than 31 days, you have six business days from the time the terms and conditions information is sent to you to cancel the contract without penalty or fee.

Anti-Discrimination Policy

Cooperative services are provided without discrimination as to a customer's race, color, sex, nationality, religion, marital status, income level, source of income, or from unreasonable discrimination on the basis of geographic location.

This information is available in Spanish. Esta informacion es disponible Espanol.

Santa Rosa Communications, L.T.D.

Terms and Conditions of Service

Descriptions of Services and Charges

Descriptions and a list of the monthly charges for service to which you have subscribed are furnished for your information. The installation fees are one-time non-recurring charges that are not refundable. If a deposit is required it will be returned with interest after 12 months of paying your telephone bill on time for residential service and 24 months for business service.

Other Charges

Your first bill may also include a prorated amount for the first month of service. Surcharges and taxes on your bill are also assessed each month as a percent of revenue and remitted to the appropriate agency or authority. If service is disconnected for non-payment a minimum service restoration charge will apply to have service restored.

SRC Long Distance

Service Plans

Residential

Flat Rate: \$0.10 / minute

One Rate: \$4.95 plus \$0.07 / minute

Volume Discount Rates:

Varies \$0.07 to \$0.11 / min

48 States: \$30.00 / month

Includes 48 contiguous states

Residential

Peak/Off Peak Plan: Peak: \$0.11/min

7 a.m. - 6:59 p.m.

M-F

Off Peak: \$0.09/min All other times

Business

Peak/Off Peak Plan: Peak: \$0.13/min

7 a.m. - 6:59 p.m.

M-F

Off Peak: \$0.11/min All other times

Business

Flat Rate: \$0.12 / minute

One Rate: \$4.95 plus \$0.09 / minute

Volume Discount Rates: Varies \$0.07 to \$0.13 / min

PIC Freeze

A Preferred Carrier Freeze is available to sign, so Santa Rosa Telephone Coop, Inc. will not change the carrier providing service without your direct authorization by verbal or written request.

Toll Free Numbers

Toll Free Numbers are available to you without a monthly service fee, but \$0.15 per minute will be charged to the customers' bill when toll free numbers are used.

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid

searching existing data sources, gothering and maintaining t	he data needed, and com	pleting and reviewing	rmation collection is estimated to average 4 hours per response, includ- the callection of information.				
USDA-RUS	,		This doto will be used by RUS to review your financial situation. Your	하면 없다면 생각하다 가게 하면 하면 하는데 하는데 하는데 하면 하면 하면 하는데			
			and, subject to federal laws and regulations regarding confidential in	formation, will be treated at confidential,			
			BORROWER NAME				
OPERATING REP	HI I I M. H. A. A. A. B.		Santa Rosa Telephone Cooperative, Inc.				
TELECOMMUNICATION	S BORROWER	S					
			PERIOD ENDING				
INSTRUCTIONS-Submit report to RUS within 30 day For detailed instructions, see RUS Bulletin 1744-2. F	BORROWER DESIGNATION TX0559						
Por delated instructions, see ROS Buttern 1744-2. I	report in whole doubl		December, 2013 ERTIFICATION	120333			
to the best of our knowledge und belief. ALL INSURANCE REQUIRED BY 7 RENEWALS HAVE BEEN OBTAIN	CFR PART 1788 ED FOR ALL PO	dance with the acc CHAPTER XVI LICIES.	counts and other records of the system and reflect the state. I, RUS, WAS IN FORCE DURING THE REPORTING.	IG PERIOD AND			
DURING THE PERIC	DD COVERED BY		PURSUANT TO PART 1788 OF 7CFR CHAPTER) of the following)	TVII			
X All of the obligations under the RUS loan do have been fulfilled in all material respects.	cuments		There has been a default in the fulfillment of the oblig under the RUS to an documents. Said default(s) is/ar specifically described in the Telecom Operating Repo	e .			
Kirk Petty		3/24/2014					
	-	DATE	- 0				
		PART	A. BALANCE SHEET				
	BALANCE	BALANCE	The second secon	BALANCE BALANCE			
ASSETS	PRIOR YEAR	END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	PRIOR YEAR END OF PERIOD			
CURRENT ASSETS	TRIOR TEAR	LID OF TERROR	CURRENT LIABILITIES	PROPERTY ENDOFFERED			
Cash and Equivalents			25. Accounts Payable				
Cash-RUS Construction Fund	1		26. Notes Payable				
3. Affiliates:	1		27. Advance Billings and Payments				
a, Telecom, Accounts Receivable	Ī		28. Customer Deposits				
b. Other Accounts Receivable			29. Current Mat. L/T Debt				
c. Notes Receivable	Ī		30. Current Mat. L/T Debt-Rur. Dev.				
4. Non-Affiliates:	1		31. Current MatCapital Leases				
a. Telecom, Accounts Receivable	7		32. Income Taxes Accrued				
b. Other Accounts Receivable			33. Other Taxes Accrued				
c. Notes Receivable			34. Other Current Liabilities				
5. Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)				
6. Material-Regulated	i i		LONG-TERM DEBT				
7. Material-Nonregulated	į.		35. Funded Debt-RUS Notes				
B. Prepayments			37. Funded Debt-RTB Notes				
Other Current Assets			38. Funded Debt-FFB Notes	į.			
18. Total Current Assets (1 Thru 9)			39. Funded Debt-Other				
NONCURRENT ASSETS			40. Funded Debi-Rural Develop, Loan				
11. Investment in Affiliated Companies	<u>l</u> i		41. Premium (Discount) on L/T Debt				
a. Rural Development			42. Reacquired Debt				
b. Nonrural Development	_		43. Obligations Under Capital Lease				
12. Other investments	_		44. Adv. From Affiliated Companies				
a. Rural Development			45. Other Long-Term Debt				
b. Nonrural Development			46. Total Long-Term Debt (36 thru 46)				
13. Nonregulated investments			OTHER LIAB. & DEF. CREDITS	-			
14. Other Noncurrent Assets			47. Other Long-Term Liabilities				
15. Defened Charges	Marie Control		48. Other Deferred Credits				
16. Jurisdictional Differences			49. Other Jurisdictional Differences				
17. Total Noncurrent Assets (11 thru 16)			50. Total Other Liebišties and Deferred Credits (47 thru 49)				
PLANT, PROPERTY, AND EQUIPMENT			EQUITY				
18. Telecom, Plant-in-Service			51. Cap. Stock Outstand. & Subscribed				
19. Property Held for Future Use			52. Additional Paid-in-Capital				
20. Plant Under Construction			53. Treasury Stock				
21. Plant Adj., Nonop. Plant & Goodwill			54. Membership and Cap. Certificates				
22. Less Accumulated Depreciation	Ď.		55. Other Capital				
23. Net Plant (18 thru 21 less 22)			56. Patronage Capital Credits				
24. TOTAL ASSETS (10+17+23)			57. Retained Earnings or Margins				
			58. Total Equity (51 thru 57)				

69. TOTAL LIABILITIES AND EQUITY (35+46+50+58)

USDA-RUS

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

BORROWER DESIGNATION

TX0559

PERIOD ENDING

INSTRUCTIONS- See RUS Bulletin 1744-2

December, 2013

PART B. STATEMENTS OF INCOME AND RETAINED	ED EARNINGS OR MARGINS	
ITEM	PRIOR YEAR	THIS YEAR
Local Network Services Revenues		
2. Network Access Services Revenues		
Long Distance Network Services Revenues		
4. Carrier Billing and Collection Revenues		
5. Miscellaneous Revenues		
6. Uncollectible Revenues		
7. Net Operating Revenues (1 thru 5 less 6)		
8. Plant Specific Operations Expense		
Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)		
Depreciation Expense		
Amortization Expense		
2. Customer Operations Expense		
Corporate Operations Expense		
4. Total Operating Expenses (8 thru 13)		
5. Operating Income or Margins (7 less 14)		
6. Other Operating Income and Expenses		
7. State and Local Taxes		
8. Federal Income Taxes		
9. Other Taxes		
0. Total Operating Taxes (17+18+19)		
Net Operating Income or Margins (15+16-20)		
2. Interest on Funded Debt		
3. Interest Expense - Capital Leases		
4. Other Interest Expense		
5. Allowance for Funds Used During Construction		
6. Total Fixed Charges (22+23+24-25)		
7. Nonoperating Net Income		
8. Extraordinary Items		
9. Jurisdictional Differences		
D. Nonregulated Net Income		
1. Total Net Income or Margins (21+27+28+29+30-26)		
32. Total Taxes Based on Income		
33. Retained Earnings or Margins Beginning-of-Year		
34. Miscellaneous Credits Year-to-Date		
35. Dividends Declared (Common)	•	
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		
38. Transfers to Patronage Capital		
39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]	. 1	
40. Patronage Capital Beginning-of-Year		
11. Transfers to Patronage Capital	Automotivation of the American State Commission of Commiss	
42. Patronage Capital Credits Retired .	A CONTRACTOR OF THE PARTY OF TH	
13. Patronage Capital End-of-Year (40+41-42)		
44. Annual Debt Service Payments		
45. Cash Ratio ((14+20-10-11) / 7)	<u> </u>	
46. Operating Accrual Ratio [(14+20+26) / 7]		
47. TIER [(31+26) / 26]		
48. DSCR [(31+26+10+11) / 44]		

USDA-RUS

BORROWER DESIGNATION

TX0559

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

PERIOD ENDED

INSTRUCTIONS - See help in the online application.

December, 2013

	PART I - STATEMENT OF CASH FLOWS	
1.	Beginning Cash (Cash and Equivalents plus RUS Construction Fund)	
	CASH FLOWS FROM OPERATING ACTIVITIES	
2.	Net Income	
	Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities	
3.	Add: Depreciation	
4.	Add: Amortization	
5.	Other (Explain)	
5		
	Changes in Operating Assets and Liabilities	
6.	Decrease/(Increase) in Accounts Receivable	
7.	Decrease/(Increase) in Materials and Inventory	
8.	Decrease/(Increase) in Prepayments and Deferred Charges	
9.	Decrease/(Increase) in Other Current Assets	
10.	Increase/(Decréase) in Accounts Payable	
11.	Increase/(Decrease) in Advance Billings & Payments	
12.	Increase/(Decrease) in Other Current Liabilities	
13.	Net Cash Provided/(Used) by Operations	
	CASH FLOWS FROM FINANCING ACTIVITIES	
14.	Decrease/(Increase) in Notes Receivable	
15.	Increase/(Decrease) in Notes Payable	
16.	Increase/(Decrease) in Customer Deposits	
17.	Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)	
18.	Increase/(Decrease) in Other Liabilities & Deferred Credits	
19.	Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital	
20.	Less: Payment of Dividends	
21.	Less: Patronage Capital Credits Retired	
22.	Other (Explain)	
23.	Net Cash Provided/(Used) by Financing Activities	
	CASH FLOWS FROM INVESTING ACTIVITIES	
24.	Net Capital Expenditures (Property, Plant & Equipment)	
25.	Other Long-Term Investments	
26.	Other Noncurrent Assets & Jurisdictional Differences	
27.	Other (Explain)	
	46	
28.	Net Cash Provided/(Used) by Investing Activities	
29.	Net Increase/(Decrease) in Cash	
	Ending Cash .	E

Revision Date 2010